

REFUND POLICY

Last Updated: May 2026

Please read this Refund Policy carefully before completing any transactions. By making a purchase with Take Capital For Traders ("TakeCap FT"), you agree to this policy and our General Terms and Conditions (GTC).

1. Final Sales Policy

Because our Service grants the Client immediate access to proprietary trading platforms, market data feeds, and simulated virtual capital upon payment, **all purchases made on our platform are considered final. No refunds will be issued under any circumstances.** This policy applies to all products, services, evaluation challenges, and subscriptions.

2. No Exceptions for Rule Violations

We do not offer refunds if you fail your evaluation, if your account is archived due to inactivity, or if your account is terminated for breaching our trading rules (e.g., Drawdown limits, Consistency rules, or Prohibited Trading Practices).

3. Challenge Fee Refund (Phase 3 Credit)

As an explicit benefit of our program, Traders who successfully pass the evaluation process and reach the Phase 3 (Funded) Stage are eligible to have their initial evaluation fee refunded. **This refund is processed ONLY upon your first successful and valid payout request.** The fee can be converted into withdrawal credit added to your payout or used as a discount for a future challenge. If a Phase 3 account breaches any rule prior to the first successful payout, this refund eligibility is voided.

4. Chargebacks and Disputes

If you experience a technical issue, please contact us at support@takecapft.com. Filing an unjustified dispute or chargeback with your bank or credit card provider constitutes a material breach of our GTC. In the event of a chargeback, TakeCap FT will immediately terminate all active accounts, permanently ban you from our services, and pursue legal and collection actions to recover the disputed amount.